

Black Friday Online Store Credit – Terms & Conditions

Last updated: 27/11/2025

These Terms and Conditions (“Terms”) apply to Site Equip’s Black Friday Online Store Credit promotion (“Offer”). By purchasing or redeeming Online Store Credit, you agree to be bound by these Terms.

1. Eligibility

1.1. This Offer is **invite-only** and available exclusively to customers selected by Site Equip. 1.2. Site Equip reserves the right to verify eligibility and to refuse the Offer to any customer who does not meet the criteria.

2. Nature of the Online Store Credit 2.1. The Online Store Credit (“Credit”) is a pre-paid digital credit balance redeemable against eligible hire products and services on the Site Equip website. 2.2. Credit is available in the following values and purchase prices:

£500 Credit for £475 - £750 Credit for £690 - £1,000+ Credit at 10% off the total Credit purchased 2.3. Credit holds no cash value, is **non-refundable**, and cannot be exchanged for cash or applied against existing balances, late fees, or outstanding invoices.

3. Validity Period

3.1. All Credit purchased under this Offer is valid for **24 months** from the date of purchase. 3.2. Credit must be redeemed within this period. Any unused Credit after the expiry date will automatically lapse and cannot be reinstated. 3.3. Customers may **top up** additional Credit at the promotional rate until **31 December 2025**, subject to availability.

4. Redemption & Use

4.1. Upon purchase, a unique coupon code will be issued to the email address provided at checkout. 4.2. Customers must create a Site Equip online account and redeem the coupon code to apply Credit to their account. 4.3. Credit may be used on any hire product or service offered on the Site Equip website, including portable toilets, welfare units, site accommodation, and waste services. 4.4. Credit can be used in multiple transactions until the balance is exhausted or expired. 4.5. The Credit is linked to the purchasing customer’s account and is **non-transferable**.

5. Limitations & Exclusions

5.1. This Offer is subject to availability and may be withdrawn at any time without notice. 5.2. Credit cannot be used in conjunction with any other promotional discounts, trade credits, or special pricing arrangements unless expressly authorised by Site Equip.

5.3. Normal hire terms, delivery charges, minimum hire periods and service conditions continue to apply to all bookings. 5.4. Site Equip does not guarantee service availability in all locations; geographic restrictions may apply.

6. Payment Method Reversion

After the initial transaction made using the Online Store Credit, all future hires and purchases will automatically revert to our standard payment methods (e.g., invoice, card payment, or account terms) unless the customer explicitly instructs us to continue using their remaining store credit.

7. Errors, Loss or Misuse

7.1. It is the customer’s responsibility to keep their coupon code confidential. 7.2. Site Equip is not responsible for lost, stolen, or misused coupon codes once issued. 7.3. If Credit is redeemed fraudulently or in error, Site Equip reserves the right to suspend or remove the Credit from the customer’s account.

8. Cancellation & Refunds

8.1. As the Credit is issued and usable immediately, customers acknowledge and agree that the **statutory 14-day cancellation right does not apply** under the Consumer Contracts Regulations (digital content exemption). 8.2. Once purchased, Credit is strictly **non-refundable** unless required by law.

9. Liability 9.1. Site Equip shall not be liable for any indirect or consequential losses arising from participation in this Offer. 9.2. Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability which cannot be excluded under UK law.

10. Changes to the Offer or Terms 10.1. Site Equip may amend these Terms where reasonably necessary to reflect changes in law, business operations, or systems.

10.2. Any updated Terms will be published on the Site Equip website and will apply to all future purchases.

11. Governing Law

11.1. These Terms are governed by the laws of England and Wales. 11.2. Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.